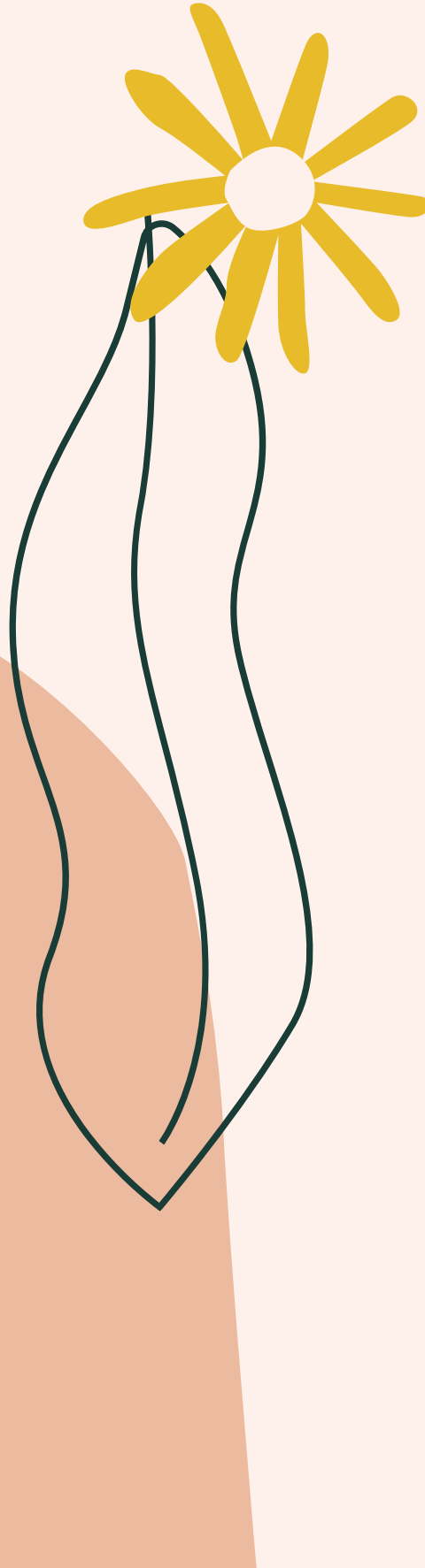




EMPLOYEE EXPERIENCE: UNIVERSITY CAREER SERVICES

Madelyn Russell



Current Overview

BYU Careers & Experiential Learning: Recruiter Support



- Team of 4-6
- Works with recruiters targeting BYU students
- Limited job function, not much personal responsibility.



My EX Suggestions



ALLOW FOR STUDENT EMPLOYEES TO WORK WITH CLIENTS

Student employees will:

- build relationships with clients and feel more in control of their workload.
- gain more control over those relationships which will make their jobs feel more meaningful and fulfilling.

IMPROVE TEAM COMMUNICATION

This will be done by:

- creating a cohesive team-wide method of communication for work tasks
- creating a work-sponsored “social channel” for employees to create a community amongst themselves.

IMPLEMENT ANNUAL PROFESSIONAL DEVELOPMENT PLANS (PDPS).

Students will:

- develop a plan at the beginning of the school year to find a way to improve the processes of their workplace or develop something of use to the career center.
- meet one-on-one meeting with a supervisor at the conclusion of their plan.